ACGME’s Six Core Competencies: Interpersonal and Communication Skills

Residents must be able to demonstrate interpersonal and communication skills that result in effective information exchange and teaming with patients, their patients’ families, and professional associates.

Residents are expected to:
• Create and sustain a therapeutic and ethically sound relationship with patients.
• Develop a trusting, professional relationship that allows them to inquire into and discuss sensitive issues that may impact on the execution of the negotiated management plan.
• Use effective listening skills and elicit and provide information using effective nonverbal, explanatory, questioning, and writing skill.
• Conduct an interview in a manner consistent with the values of family medicine using appropriate verbal and nonverbal skills.
• Work effectively with others as a member or leader of a health care team or other professional group.
• Work effectively with other professionals on the health care team.

ACGME Supervision Requirements

| 1. Patient Care (PC) |
| 2. Medical Knowledge (MK) |
| 3. Interpersonal and Communication Skills (ICS) |
| 4. Practice-Based Learning and Improvement (PBL) |
| 5. Professionalism (P) |
| 6. Systems-Based Practice (SBP) |

Residency Policy Highlights:
ACGME Supervision Requirements

The program must demonstrate that the appropriate level of supervision is in place for all residents who care for patients. The supervision policy covers the specifics that apply to the Family Medicine residents and their work within the Family Medicine Center, nursing home, continuity obstetrics, home visit, and hospital service settings.

Levels of Supervision:
• Direct Supervision: the supervising physician is physically present with the resident and patient.
• Indirect Supervision: the supervising physician is not physically present within the hospital or other site of patient care, but is immediately available by means of telephonic and/or electronic modalities, and is available to provide Direct Supervision.
• Oversight: The supervising physician is available to provide review of procedures/encounters with feedback provided after care is delivered.

Questions, comments or additions? Please contact us at gemma.kim@ucr.edu or call (760) 323-6166.
We welcome your thoughts and feedback!

From the Program Director —

Welcome to the second issue of the UC Riverside School of Medicine, Family Medicine Residency Program at Palm Springs Newsletter. There have been many exciting changes since our last newsletter in July.

We underwent our ACGME site review on September 16. Our site reviewer was very impressed with the facilities and the support from Desert Regional. We will find out the results of our accreditation after their next meeting scheduled for the last week of January 2014. In the meantime, we continue to work on the curriculum and expand our UCR Faculty. I am ecstatic and so appreciative that we currently have 85 volunteers and continue to receive requests to assist with the residency. The support we have received from DRMC and the community is extraordinary and provides us with the motivation to produce a strong foundation for graduate medical education in primary care.

As for our UCR Health Family Medicine Clinics, we have opened a second clinic in El Mirador. We are currently seeing patients at both the Las Palmas and El Mirador sites. Our practices continue to grow and welcome patients at both the Las Palmas and El Mirador sites.

For Appointments: (760) 318-4730 (760) 537-1632
Most major insurance plans accepted
Faculty Spotlight

Dr. Brian Wexler is a Palm Springs native, a local clinical and forensic psychologist, who was born and raised in the desert community.

His college years began with a double major from UC Irvine and graduate degrees from Pepperdine University in Counseling Psychology, and from the California School of Professional Psychology, San Diego, in clinical psychology; dual areas of emphasis included health psychology and family-child issues. Dr. Wexler was commissioned as a Naval Officer in 1990 and served on active duty as a Navy Psychologist during Desert Shield and Desert Storm. Subsequently, he began a position at a Navy Hospital in Okinawa, Japan, as a Navy Psychologist, followed by a position at the Edward C. Pease General Hospital in Fort Carson, Colorado. In 2005, he started his private practice in Palm Springs, CA, with an emphasis on the treatment of trauma, anxiety, mood, and behavioral issues, and also became involved in community mental health by serving on the boards of the Palm Springs Mental Health Association and Riverside Organized Services for the Homeless (ROSH). In 2011, he joined UCR School of Medicine as a behavioral scientist to train future residents in family medicine, to further faculty development, and to enhance the quality of patient care via mindfulness and cognitive behavioral skills. In his spare time, Dr. Wexler loves to travel, hike locally and far away, spend time with his family, and volunteer with the California State Parks in the San Jacinto Wilderness as a member of the Preventative Search and Rescue team.

Volunteer Faculty Spotlight

Baikal Khazazeni, MD, FACEP
Medical Director of Emergency Medicine

Q: Where did you go to medical school and do residency?
A: I attended University of Michigan Medical School and did my residency there as well.

Q: What do you look forward to most about teaching residents?
A: I enjoy the interaction with residents. It keeps one well informed and one needs to keep up with the latest literature to be able to teach residents effectively. Since completing residency, I have always worked in hospitals that have had residents rotating through the Emergency Department (ED). I think teaching residents is an important role for any physician.

Q: How do you de-stress? Do you have any hobbies?
A: I run and exercise. I also love to cook and travel.

Q: What book(s) are you currently reading?
A: Aside from the many cookbooks that I keep buying, I read a lot of spy thrillers, science fiction, and nonfiction books on social sciences.

Q: What is your favorite restaurant?
A: I am a big foodie and travel all over just for a good meal. I don’t think I could name just one but a few off the top of my head would be Bazaar in LA, French Laundry in Napa, and Vetri in Philadelphia.

Q: What do you like the most and least about Medicine?
A: I find my interactions with patients to be most gratifying. Working in the ED, we see patients from all walks of life and being able to help them is very satisfying. Unfortunately the bureaucracy and the complex paperwork that medicine brings with it is what I like the least.

Faculty Development:
A Special Session for Physicians

Faculty Development training will occur as a continuous educational enhancement for core and volunteer faculty. The goal is to continually improve in the ability to teach the principles of family medicine with reference to evidence-based medicine and the six core competencies. The session is designed for UCR faculty and any physicians or healthcare leaders who are interested in improving their skills as preceptors, evaluators and teachers for the residency program. Faculty Development sessions will be offered every two months for a minimum of one hour.

Upcoming Session:

Preparing for Graduate Medical Education:
Interpersonal Communication and the Patient-Doctor Relationship

Presented By:
Brian Wexler, Ph.D.
Psychologist / Behavioral Scientist

Noon, December 3, 2013
Sinatra Education Center, Desert Regional Medical Center
Lunch will be provided

Kendrick Davis, Ph.D.
Director of Medical Education
UCR School of Medicine