I am excited to say that we received our accreditation on January 28, 2014 for the Family Medicine residency for a total of 24 residents. We are busy updating our curriculum and policies to reflect the new ACGME residency program requirements and the introduction of the Milestones. As a new program, we will be sure to embrace innovation and continue to update our information to meet the ever changing needs of our faculty, residents and most importantly our patients. The new Family Medicine residency requirements will go into effect July 2014 and will offer improved flexibility for the design of our curriculum and higher emphasis on the experience of the resident to develop skills to become leaders of healthcare delivery. The Milestones will also go into effect this summer and will provide a roadmap for the residents’ growth and allow us to monitor outcomes in the long run.

In addition to all of this, we are preparing to enter the National Residency Match Program (NRMP) this Spring. We will begin interview season this September which will continue until January. As we prepare for our first season of recruitment to build our inaugural class of residents, we will be sure to work with all of the DRMC faculty closely to build a strong and successful curriculum.

As for our UCR Health Family Medicine clinics, we have started renovation of our new Family Medicine Center at the Las Palmas Center. The clinic is over 13,000 sq. feet with more than 20 exam rooms, 2 procedure rooms, and a family counseling room. We anticipate construction to be complete in the middle of May 2014. The clinic will have state-of-the-art equipment and was designed specifically to train residents where all of the staff will provide personalized care focused on evidence based medicine that is patient-, family-, and community-centered.

Our next faculty development lecture is scheduled for Tuesday, April 15, 2014 at noon in the
On behalf of Desert Regional Medical Center, I would like to offer my thanks and congratulations to the leadership of UCR Health and our UCR Residency Program for the work they’ve done to bring us closer to the day we welcome our first class of physician residents to Palm Springs. Next year at this time, we will know the names of the residents who will be coming to the desert to complete their training in family medicine. Perhaps among them will be physicians who decide to stay and practice in the Coachella Valley, helping us fill the gap in primary care that started us down this path.

We’ve come a long way since the summer of 2011, when Dean G. Richard Olds visited the Desert Healthcare District offices to ask that the board support UCR in its efforts to launch the first new public medical school to be built in California in four decades. Our hospital already was a big supporter of the project, and I’m grateful to the Healthcare District Board for the vision and bold action they took to help fund the School of Medicine and keep the project moving forward.

Our community already is benefiting from the direct patient care provided by seven full-time physician faculty practicing at clinics in El Mirador Medical Plaza and 555 Tachevah Drive. We look forward to the opening this summer of a newly renovated, 13,000 square-foot facility where the clinics will be consolidated and expanded with new offices and education space in Suite 2E-107 of 555 Tachevah.

At Desert Regional, we pride ourselves on creating partnerships to advance healthcare in our region. Rather than create our own hospital-based residency program, we took the bolder and better path by partnering with UCR. Through this partnership we will have a stronger medical school, a stronger residency program and a stronger focus on academic medicine within our own hospital. Through collaboration and a shared mission, we can help reduce health care disparities in our community and provide some of the latest thinking in medicine to all patients who walk through our doors. Thank you to everyone who is helping to make that vision a reality.

**Faculty Spotlight**

Dr. Doohan is an assistant professor of clinical teaching at the UC Riverside School of Medicine and is core faculty in the UCR family medicine residency program opening at Desert Regional Medical Center in 2015. Dr. Doohan’s clinical duties are as a hospitalist at DRMC and as a primary care physician at the El Mirador clinic on the DRMC campus. Originally from Berkeley, California, Dr. Doohan graduated from Mills College in Oakland, California with a BA in Biochemistry in 1997. Dr. Doohan earned her PhD in Biochemistry/Molecular Biology at the University of California, Santa Barbara (UCSB) in 1994. Dr. Doohan then matriculated at Stanford University School of Medicine, completing her M.D. in 2003. Dr. Doohan received her Family Medicine Residency training at the Contra Costa County Regional Medical Center in Martinez, California, a program which emphasizes the development of family physicians who are dedicated to serving vulnerable populations in resource limited environments, both in and out of the hospital and including OB and surgery. Dr. Doohan completed residency training and first became board certified in 2006.

In 2006, Dr. Doohan founded the non-profit organization, Doctors Without Walls-Santa Barbara Street Medicine (DWW-SBSM). The original six programs of DWW-SBSM that she created, in partnership with local Santa Barbara agencies, are still operational today and include a Women’s Free Homeless Clinic, a back-pack based mobile urgent care Street Medicine clinic for the unsheltered, the Medical Reserve Corp for disaster preparedness and response, and annual seminars for underserved medicine and disaster medicine. Dr. Doohan’s belief in the motto “Act Locally-Think Globally” has led her to expand the work she began with DWW-SBSM to the international arena. Her global health volunteer work centers on the care of the hospitalized patient in resource limited environments, including Haiti and Ethiopia. Dr. Doohan’s scholarly work is focused on the Future of Family Medicine and the role of family medicine in hospitals at home and globally.
Volunteer Faculty Spotlight

Andrew Fragen, MD
Chief of Staff Elect
Trauma / General Surgeon, Desert Regional Medical Center

Q: Where did you go to medical school and do residency?
A: I completed medical school at St. Louis University School of Medicine and completed my residency at University of Missouri-Kansas City, School of Medicine.

Q: What are you looking forward to most about teaching residents?
A: Demonstrating the importance of compulsiveness in patient care.

Q: How do you de-stress? Do you have any hobbies?
A: I write computer code for WordPress, it runs 20% of the web worldwide.

Q: What book(s) are you currently reading?
A: At the moment I am reading many more articles and series on programming, etc. I also like Vince Flynn.

Q: What is your favorite restaurant?
A: Probably Trio or Thai Smile in Palm Springs.

Q: What do you like the most and least about medicine?
A: The problem solving.

From the Program Director

Sinatra Auditorium. We will continue with our series on Preparing for Graduate Medical Education. Dr. Noemi Doohan will present “Teaching Professionalism – A Global Perspective from Palm Springs to Port Au Prince”. As requested from the faculty, we have obtained approval for 1.0 AMA Category 1 Credit for this activity. We hope that you will be able to attend and look forward to seeing all of your there.

As we continue to send out our newsletters, we want to ensure that our content reflects what you would like to hear from us, so I encourage and welcome all of your comments and suggestions. Please feel free to contact me anytime. Thank you all for your tremendous support.

Dr. Gemma Kim
gemma.kim@ucr.edu
(760) 323-6166

Faculty Development:
A Special Session for Physicians

Faculty Development training will occur as a continuous educational enhancement for core and volunteer faculty. The goal is to continually improve in the ability to teach the principles of family medicine with reference to evidence-based medicine and the six core competencies. The session is designed for UCR faculty and any physicians interested in improving their skills as preceptors, evaluators and teachers for the upcoming residency program. Faculty Development sessions will be offered every two months for a minimum of one hour.

Upcoming Session:
Preparing for Graduate Medical Education:
Teaching Professionalism - a Global Perspective from Palm Springs to Port Au Prince

Noon, April 15, 2014
Sinatra Education Center, Desert Regional Medical Center
Lunch will be provided
CME credit available for attendees

Presented By:
Noemi Mimi Doohan, MD, PhD
Assistant Clinical Professor
Director, Family Medicine Inpatient Service
UCR Family Medicine Residency
UCR School of Medicine
Family Medicine Physicians, including Directors and Faculty, gather in their soon-to-be opened Family Medicine Clinic located at 555 Tachevah Drive, 2E-107 in Palm Springs.

The clinic located across the street from DRMC will have more than 13,000 square feet, which will consist of 20 patient exam rooms, a triage room, and two procedure rooms and is anticipated to open in the middle of May 2014.

Family Medicine Academic Update:

**Timeline:**

- **March 2014** - Register for National Resident Matching Program (NRMP)
- **October 2014-January 2015** - Interview Candidates for Residency
- **March 2015** - Match Results
- **July 2015** - Commencement of 1st Family Medicine Residency Class
ACGME’s Six Core Competencies:
Professionalism

Residents must be able to demonstrate a commitment to carrying out professional responsibilities, adherence to ethical principles, and sensitivity to a diverse population.

Residents are expected to:

• Demonstrate respect, compassion, and integrity; a responsiveness to the needs of patients and society that supersedes self-interest; accountability to patients, society, and the profession; and a commitment to excellence and ongoing professional development:
  — demonstrate respect, compassion and integrity in all doctor-patient encounters;
  — engage in activities that will foster personal and professional growth as a physician;
  — engage in continuing medical education activities that are influenced by interest, deficiency and need.

• Demonstrate a commitment to ethical principles pertaining to provision or withholding of clinical care, confidentiality of patient information, informed consent, and business practices:
  — at each patient encounter, present yourself and the practice in a manner that will encourage the patient to select you, the practice and family medicine in the future;
  — demonstrate the application of ethical and moral principles as they pertain to end of life issues, patient confidentiality and billing practices;

• Demonstrate sensitivity and responsiveness to patients’ culture, age, gender, and disabilities:
  — recognize special needs, cultural, age and gender issues and adapt care to accommodate the differences.

Residency Policy Highlights:
ACGME Supervision Requirements
Fatigue
A. Fatigue among residents and staff may increase the possibility of error, compromise decision-making, and therefore jeopardize safety in patient care. Providing residents with a sound academic and clinical education must be carefully planned and balanced with concerns for patient safety and resident well-being.

B. Any resident physician who believes they are too fatigued to safely and appropriately evaluate and treat patients will take proper measures to remove themselves from service until such time as they can again safely provide patient care.

a. Residents who feel that they are not able to care for patients due to excessive fatigue must immediately contact the Family Medicine Chief Resident or peer elected resident.

b. If the Chief Resident/peer elected resident agrees that this resident should be removed from service, (s)he will make arrangements for alternative coverage of duties using the established policies for absences during call.

c. The Chief Resident/peer elected resident should involve the Program Director, if necessary, to help make such arrangements, and must notify the program coordinator.

d. There will be no academic repercussions for taking time out due to fatigue; however, residents who are temporarily relieved of duty for this reason will need to make arrangements with the Chief Resident/ peer elected resident to make-up training time or pay-back coverage at a later date.
Currently accepting new patients and offering same day appointments at two convenient locations!

If you call before noon, you can get an appointment that day with one of our team of Primary or HIV specialty care physicians.

Questions, comments or additions?
Please contact us at gemma.kim@ucr.edu or call (760) 323-6166.
We welcome your thoughts and feedback!